

Easy:

Comcast HospitalityONE leverages existing hotel infrastructure and eliminates the need to retrofit hotel rooms. Installation is quick, and cost effective, decreasing your overall time to market.

Complete:

Comcast HospitalityONE offers a uniquely comprehensive service and support capabilities that spans 24x7 Tier 0-Tier 3 support. One phone call to our Help Desk is all that is needed to address service-related issues. And, since Comcast is the ISP, our ability to monitor the network and troubleshoot allows any potential issue to be handled expediently.

Fast:

The Comcast HospitalityONE solution is an always-on high-speed connection at speeds that are 3 to 5 times faster than other available services, regardless of the number of concurrent users. And to access the service all a guest needs to do is plug their computer into the provided cable connection in their guest or meeting room, log in, and go!

Cost Effective:

Comcast HospitalityONE provides one flat rate that includes all access, provisioning, support, maintenance, upgrades, monitoring and equipment costs. There are no up front capital requirements and our (modest) installation costs are passed along at cost. The cost, therefore, is always 100% predictable and consistent - and 100% inclusive of all your current and potential needs. Handing the financial controls back to you, the one flat rate structure allows you, to decide how (and if) you want to charge in guest and meeting rooms and what those charges will be.

Reliable:

As the largest provider of cable services in the hospitality industry, Comcast HospitalityONE offers the kind of stability and staying power necessary to deliver a reliable high-speed guest and meeting room solution. Our more than 40 years' of experience in delivering communications solutions to more than 21 million cable customers and 5.6 million high-speed Internet customers anchors our ability to offer a more efficient and "hassle free" process for the hotelier and an improved level of guest satisfaction. As the only true single point of contact for the hospitality industry for provisioning, delivering and supporting high-speed internet services, hoteliers can dedicate 100% of their attention to what they do best – put heads in beds – as we dedicate our 100% pure broadband network to meeting guest demands for secure, reliable and fast high-speed access.

ONE Sheet: No. 1

ONE Complete Solution: Comcast HospitalityONE High-Speed Internet

Comcast HospitalityONE is a single, flexible communications platform that allows a hotel to deliver video and high-speed internet services to its guests and differentiate those services from others being offered. Comcast HospitalityONE offers ONE solution, at ONE flat rate, on ONE network, all from ONE full-service provider.

Sound like a lot? It's what you should expect. Comcast, the country's leading cable and broadband communications provider, leverages existing in room infrastructure to provide high-speed internet access to guest rooms and meeting rooms via a wired solution with wireless access available in hotel public spaces. Installation is fast and cost effective. In addition to fast, reliable internet access, HospitalityONE includes end to end service and support, from Tier 0 trouble shooting to Tier 3 network monitoring. With downstream speeds three to five times faster than conventional T-1 solutions, Comcast HospitalityONE also offers your guests the fastest connection speeds in the market.

The Comcast HospitalityONE solution was expressly designed to meet the needs of your guests in both the guest room and meeting room while at the same time minimizing (read: eliminating) the need to involve busy hotel staff in serving and maintaining it.

Our clients and the market have confirmed that Comcast HospitalityONE is a simple, cost effective, complete and reliable alternative to existing industry products, brought to you by the nation's largest broadband services provider.

Comcast HospitalityONE: It's all-inclusive.