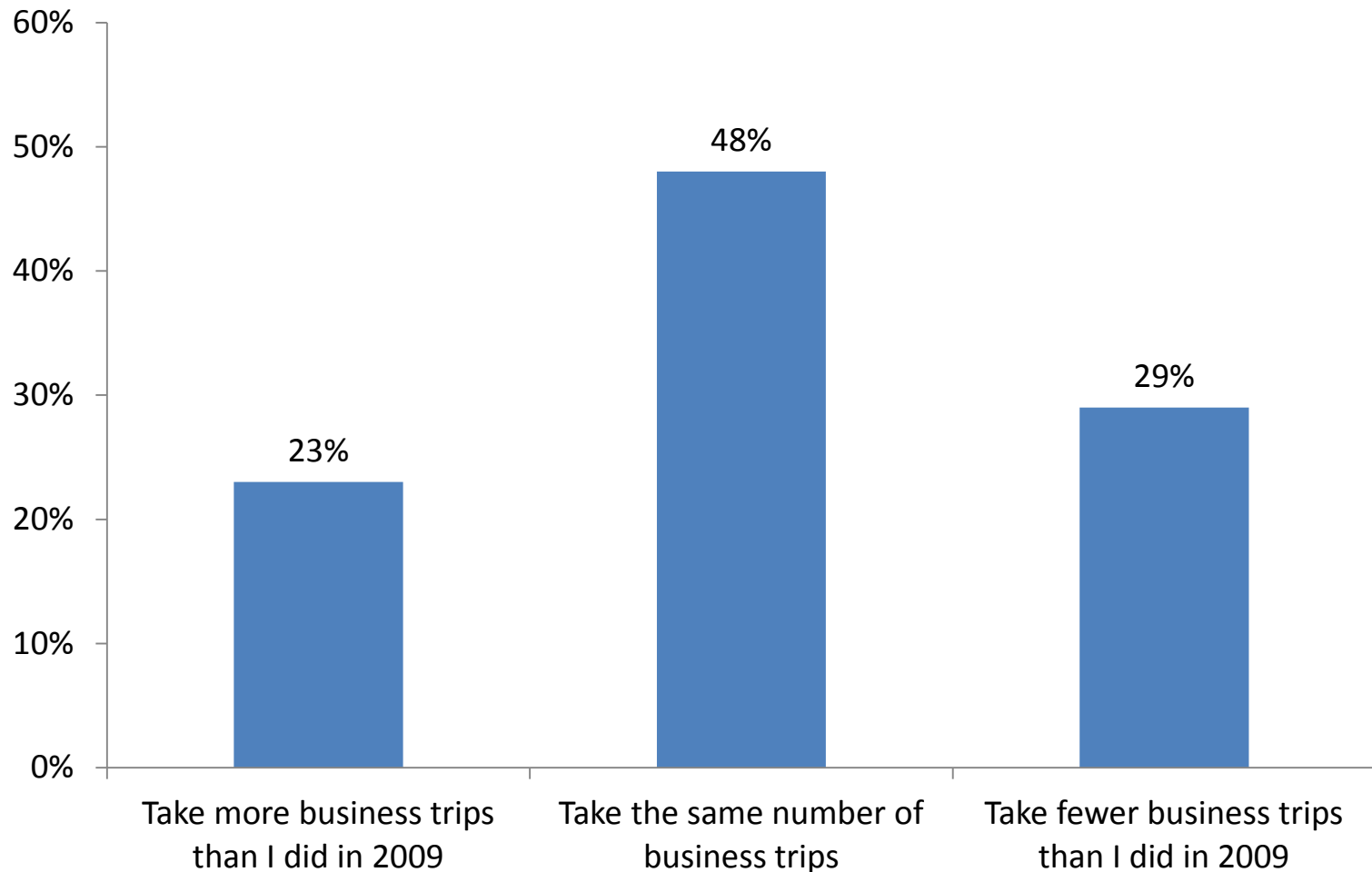




Deloitte's Business Traveler Survey

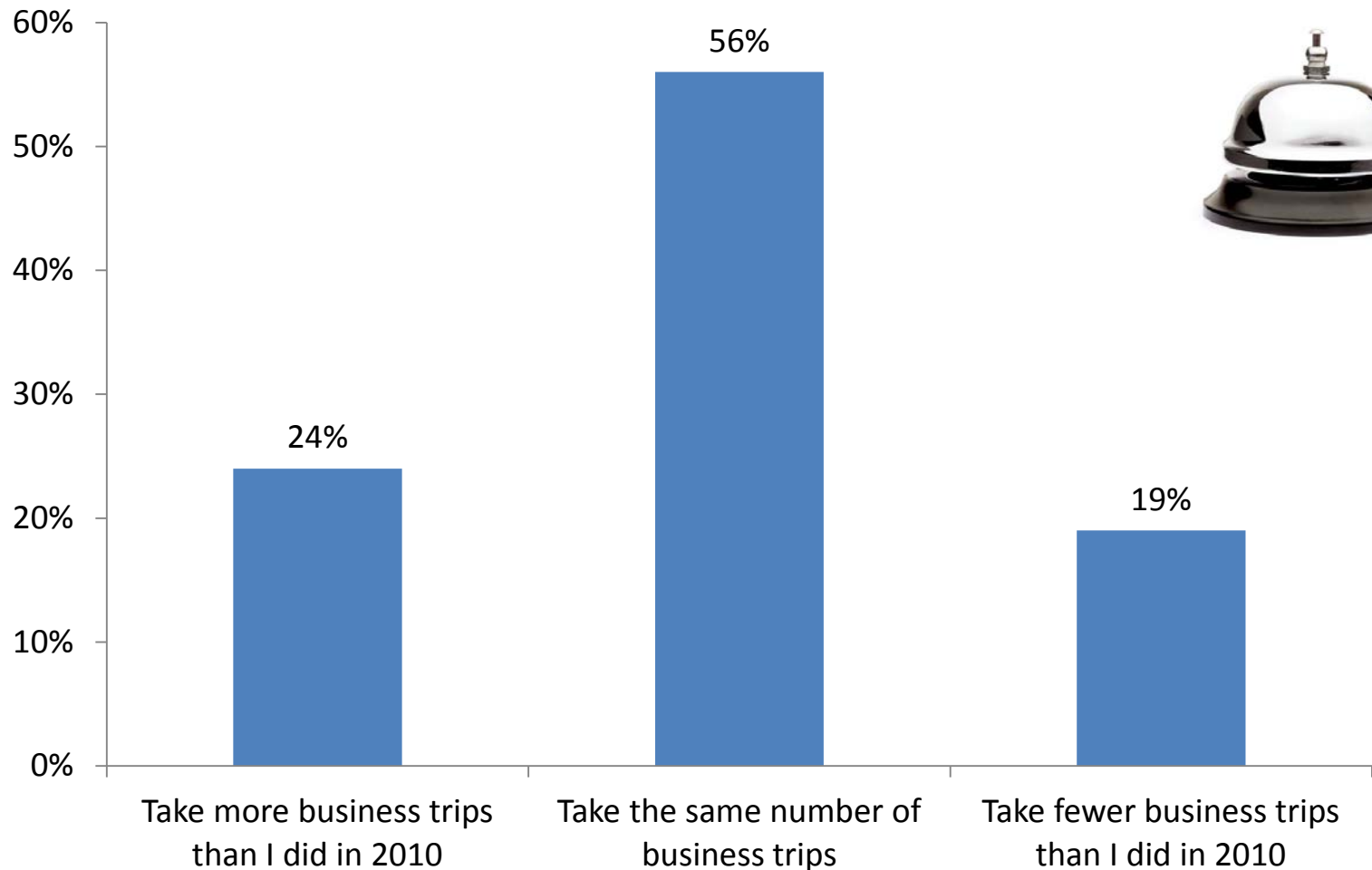


71% of respondents plan to take more or the same number of business trips in 2010



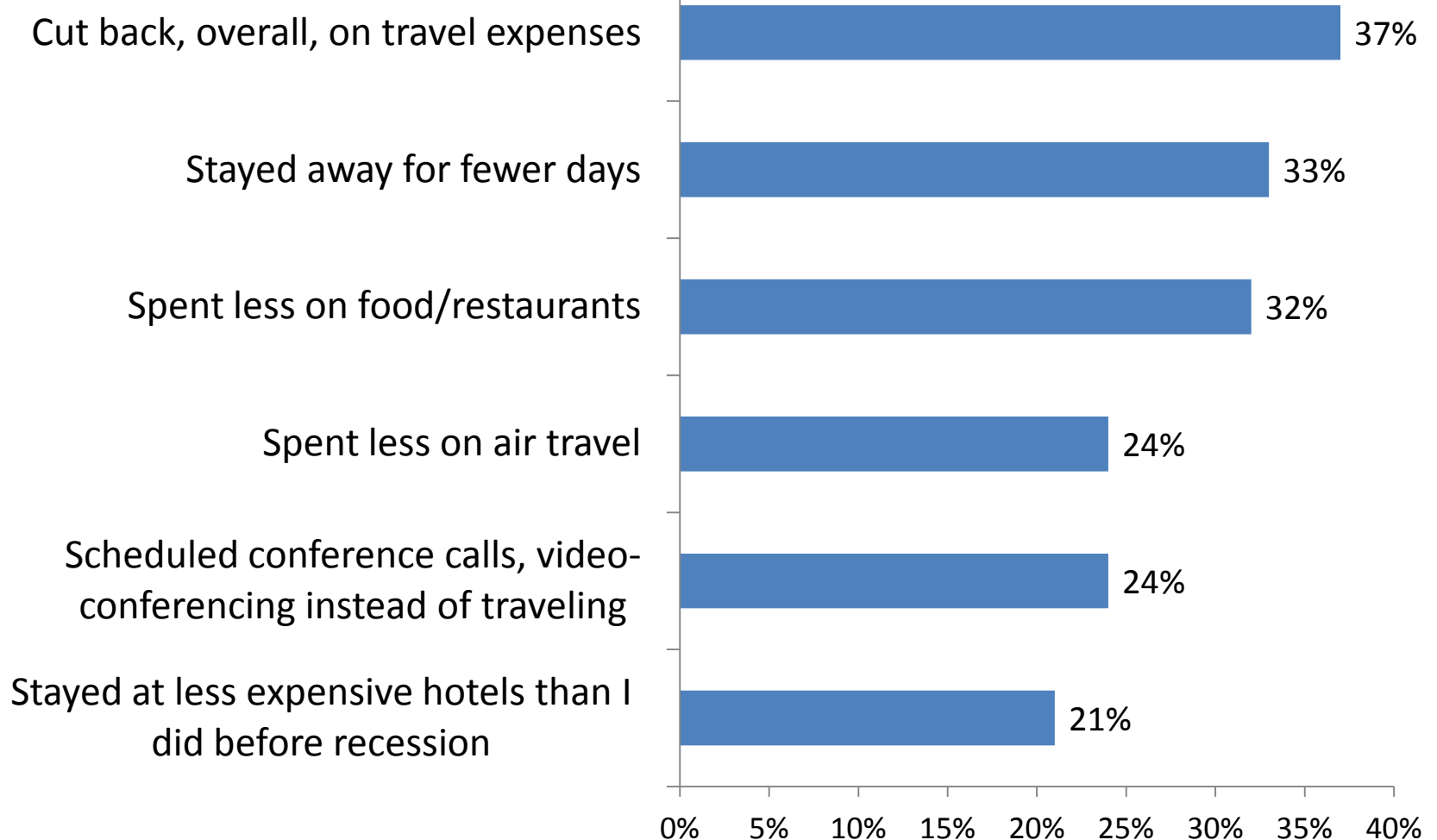
Source: Deloitte's 2010 Business Traveler Survey

80% of respondents plan to take more or the same number of business trips in 2011



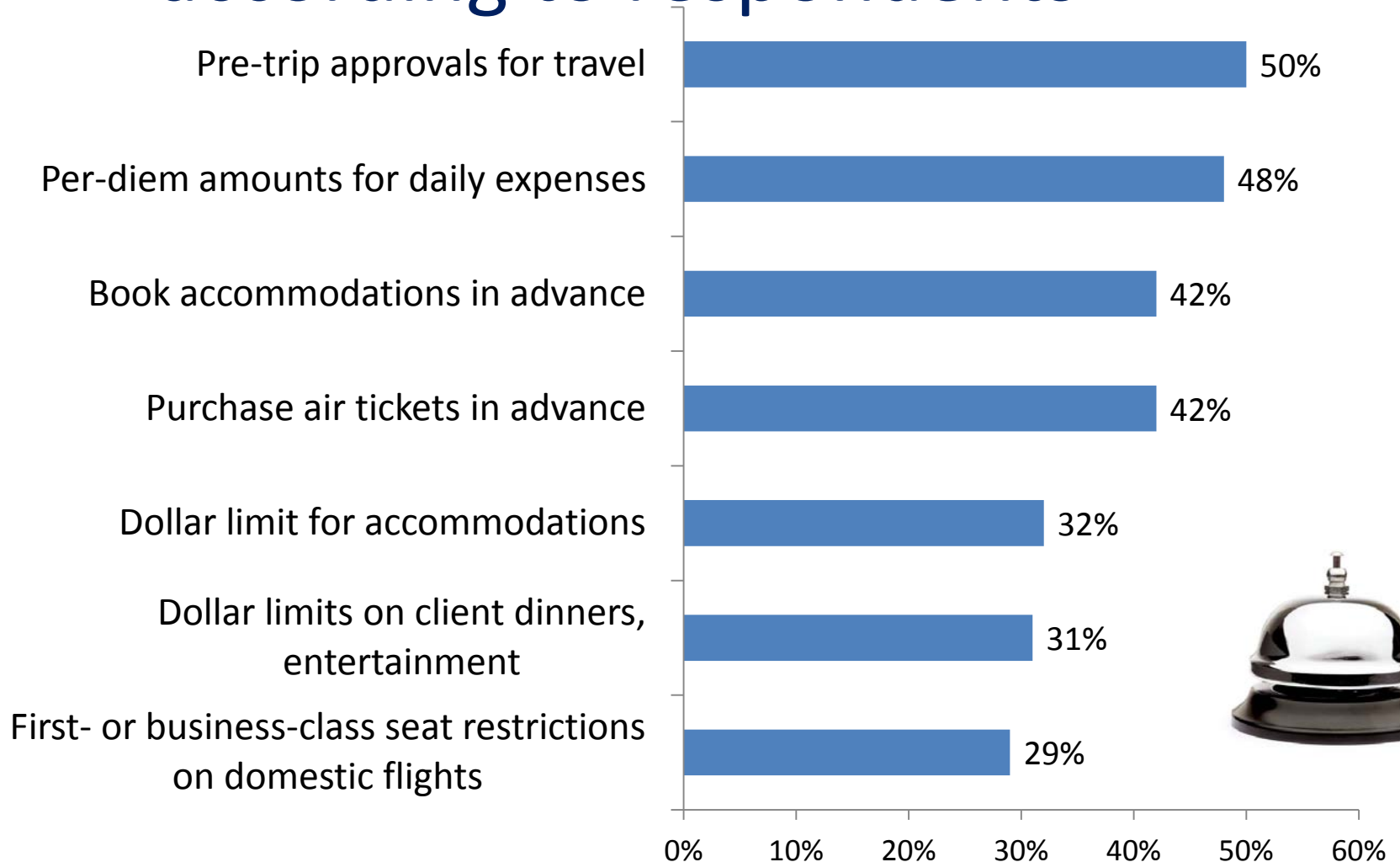
Source: Deloitte's 2010 Business Traveler Survey

Survey respondents' top 6 ways they monitored travel expenses in past year



Source: Deloitte's 2010 Business Traveler Survey

Top travel guidelines at their companies, according to respondents*

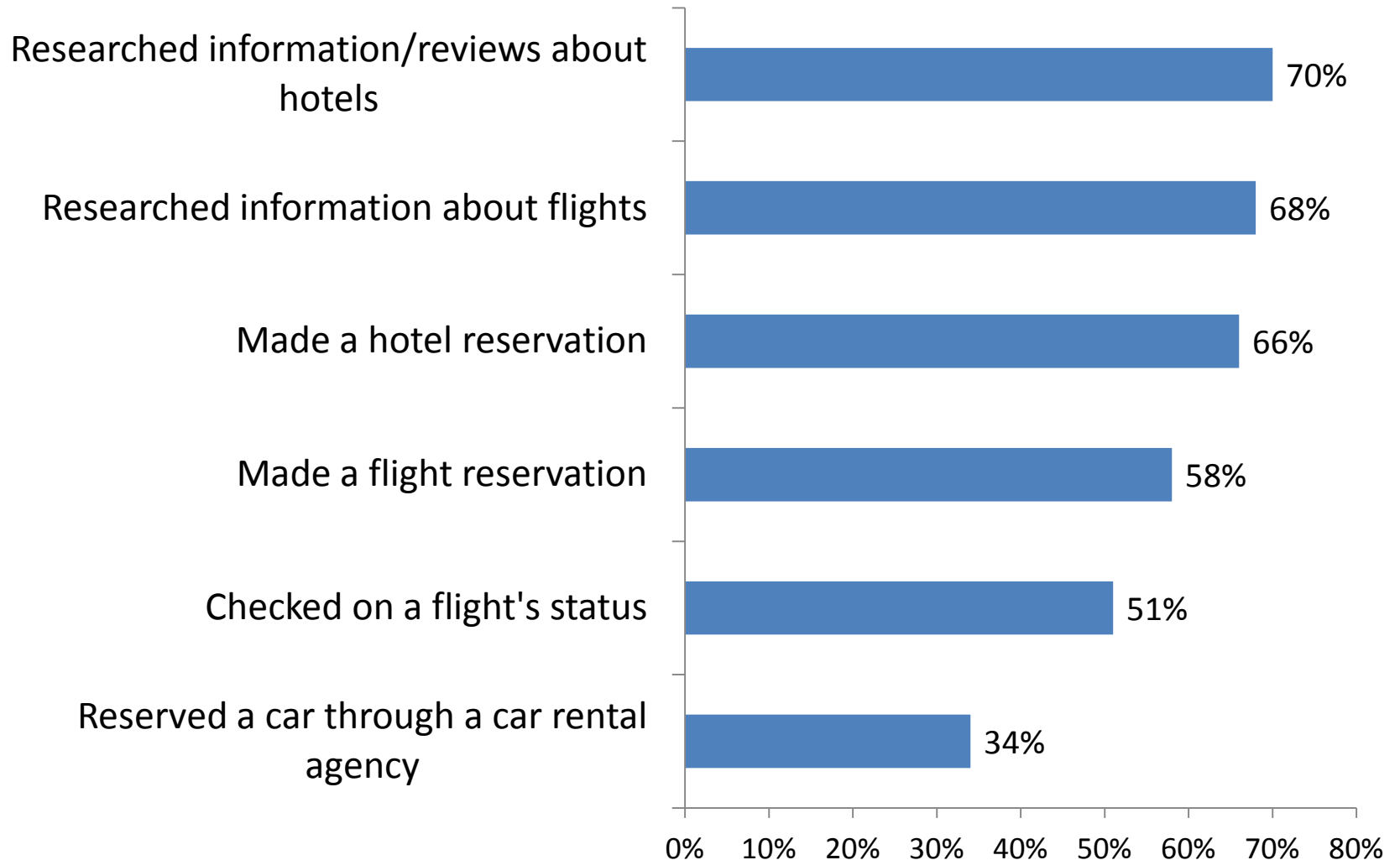


*Among those respondents who worked at a company that had travel guidelines, % who said their company had the guideline

Source: Deloitte's 2010 Business Traveler Survey

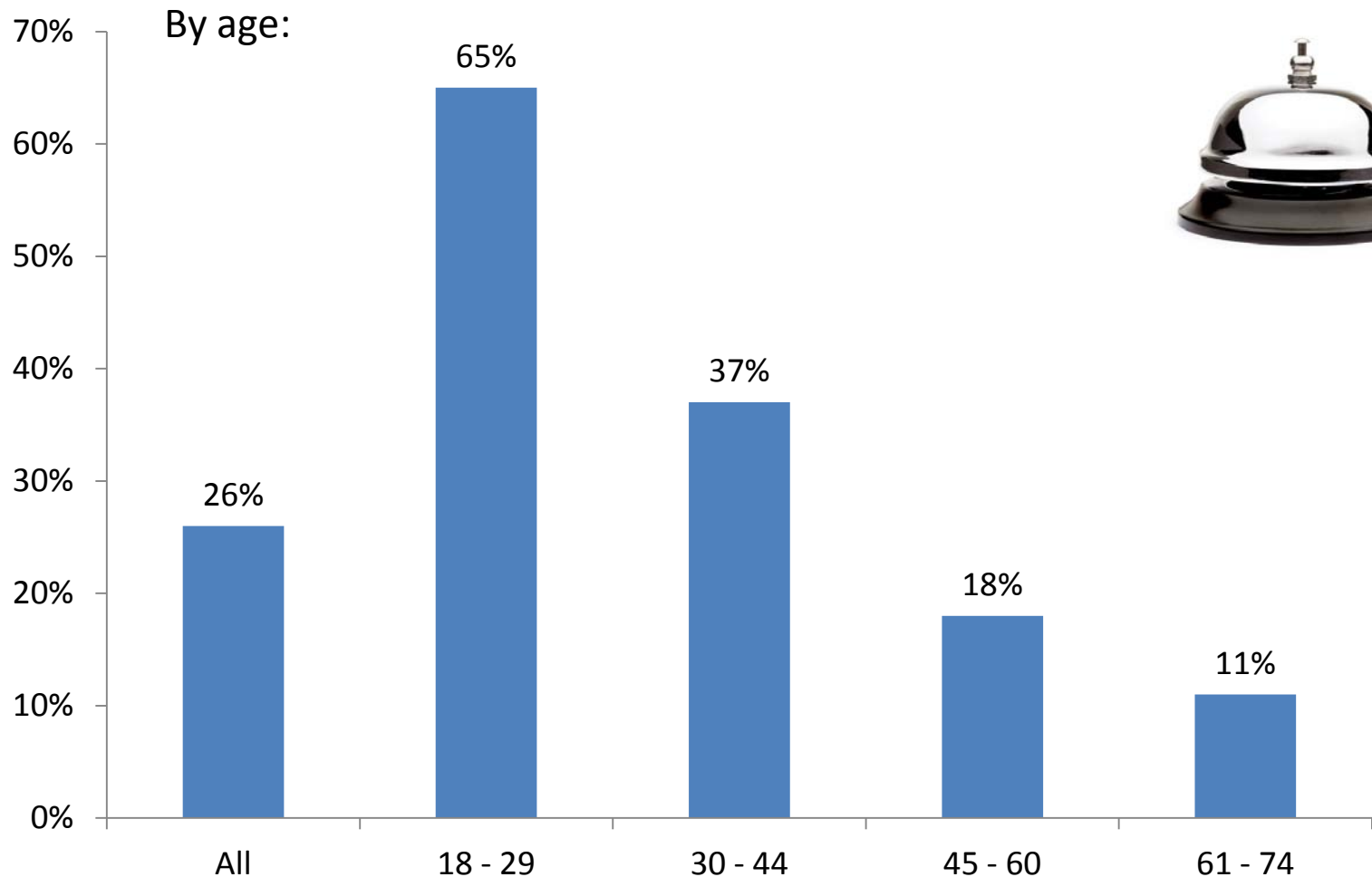
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Respondents' top online travel-related activities for business or leisure travel



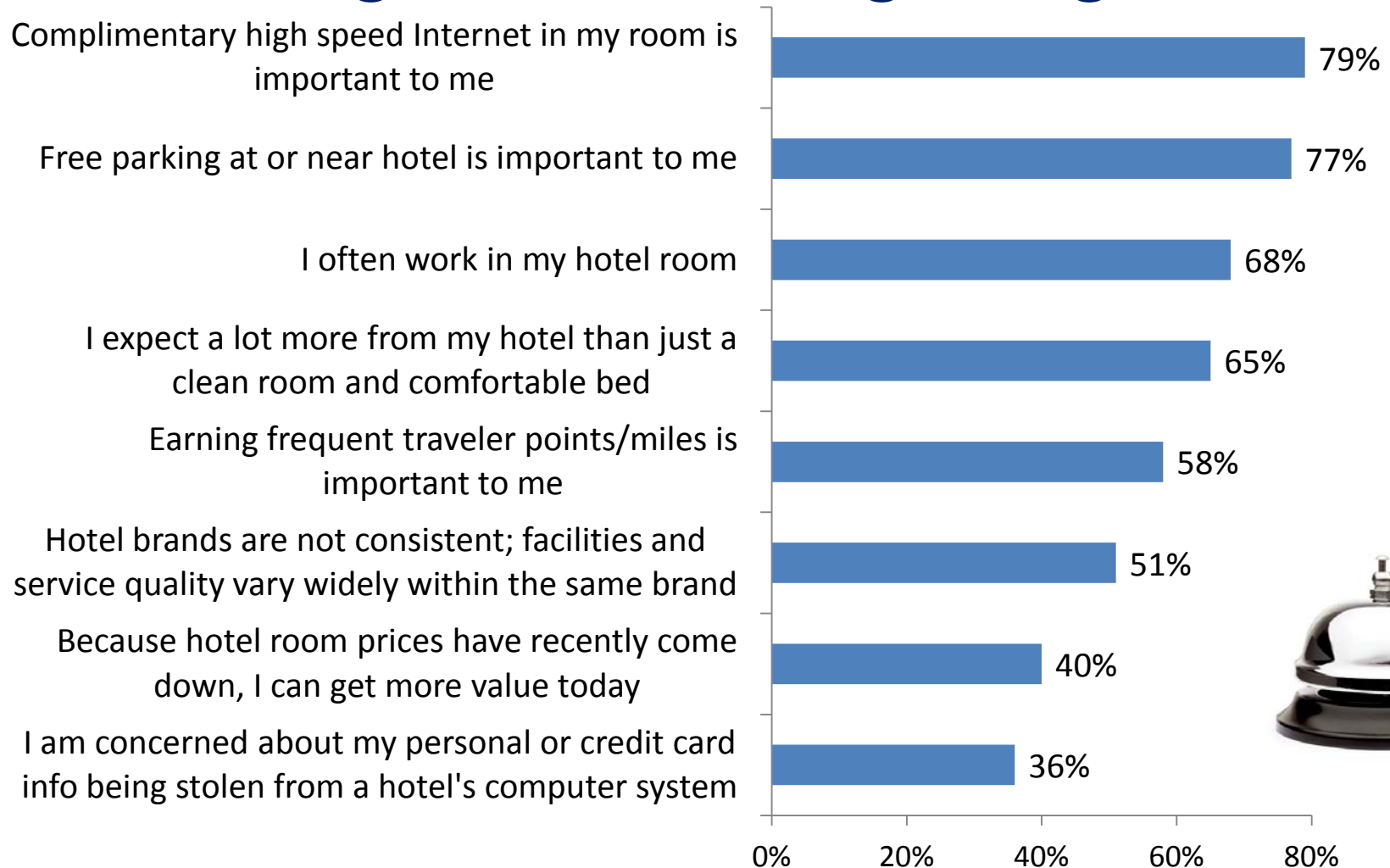
Source: Deloitte's 2010 Business Traveler Survey

Among those who own a smartphone, % who have downloaded a hotel application



Source: Deloitte's 2010 Business Traveler Survey

% of respondents who agree with the following statements regarding hotels



Source: Deloitte's 2010 Business Traveler Survey

About the survey

- The survey was commissioned by Deloitte and conducted online by an independent research company between September 10 and September 14, 2010. The survey polled a sample of 1,001 respondents who had traveled for business during the past year. The survey results have a margin of error for the entire sample of plus or minus three percentage points.





The statements in this report reflect our analysis of survey respondents and are not intended to reflect facts or opinions of any other entities. All survey data and statistics referenced and presented, as well as the representations made and opinions expressed, unless specifically described otherwise, pertain only to participants and their responses to the Deloitte survey.

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