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Introducing Q'd Up® Systems; showcasing new GEOlocation-based queuing system

Ft. Lauderdale, FL, June 2012 – Q'd Up® Systems' ingenious new Bell Desk/ Valet Automation System will make its debut at the HITECH EXPO, June 25-28 in Baltimore, MD, booth 2432.

Q'd Up® is a geolocation based task management queuing system for Bell Desk and Valet operations. The system tracks everything from a guest's luggage to flower delivery and follows the steps of each employee. It uses all this information to create a queue of tasks and assign them to team members. The user interface for the system is intuitive and easy to train. Q'd Up® works with Automated Valet's AVPM® system and all of its features.

As guests arrive and depart, they send service requests through text message, email or phone call. The various services they require are entered into the Q'd Up® System. Each valet or bellman carries an iPhone/iPod Touch and the information about each task required is sent to those devices. Because Q'd Up® has data on the location of each employee, tasks are sent to the employee in the best queue position to complete the task. However, if the employee cannot carry out the service, he or she can reroute the request and it will be assigned to the next best employee.

The critical part of the system is to be able to identify who is available and who is next up. At all times, the bell desk can observe the process of assignment and completion of jobs. This way, any manual changes can be made where needed, and jobs that might be waiting longer on the "assigned queues" list will be addressed. The Q'd Up® System keeps the chaos of guest services under control giving all staff the information and time needed to do their best and quickest work. And the system can keep track of VIP customers, recognize delayed jobs, and give proper warnings to team members. This system will reduce the payroll approximately 30-40 percent and will increase efficiency 50-60 percent.

Q'd Up® Systems Founder Ken Gulec says this tool is the ultimate in automation and will reduce delivery times and increase employee performance remarkably. "This is a time- and money- saving technology, but it also has a real personal impact. It connects your team and eliminates a lot of the frustrations and difficulties that arise in complex service situations," he says. "The entire staff will be more productive, and hopefully, more positive about their work."

For more information about the tradeshow, visit www.hftp.org/HITEC .

Q'd Up® Systems gets the work done.

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