



Q1 2021 U.S. HOTEL FIGURES - EXECUTIVE SUMMARY

HOTEL DOWNTURN EASES IN Q1, SIGNALING RECOVERY UNDERWAY



Demand **-15.8%**



Supply **2.2%**



Occupancy* -17.5%



ADR -21.1%



-34.9%

Percentages are year-over-year growth rates.

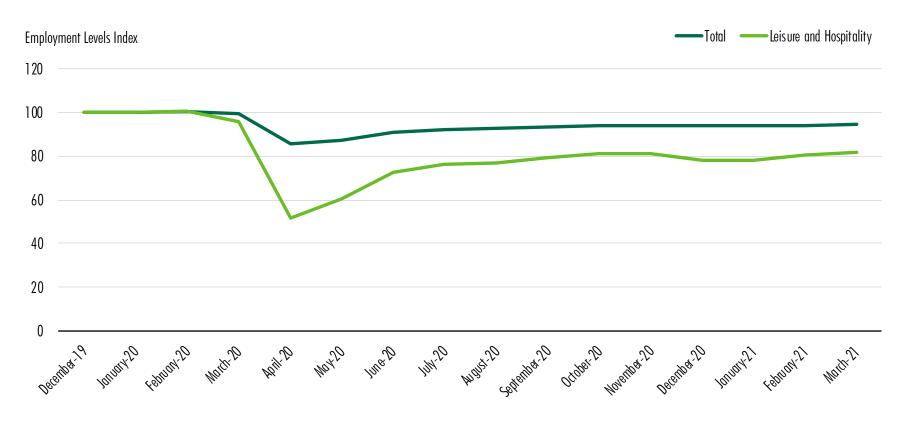
Arrows indicate change in year-over-year growth rates from those of the same quarter in the previous year.

*RevPAR and Occupancy calculations include closed rooms among total inventory per the Uniform System of Accounts for the Lodging Industry.

Source: Kalibri Labs, CBRE Hotels Research Q1 2021

- Q1 2021 likely marked the last quarter of RevPAR declines for the U.S. hotel industry during the COVID-induced downcycle. Recent improvements in demand, air travel, operational viability and asset pricing indicate that a recovery is firmly underway.
- RevPAR declined by 34.9% year-over-year in Q1 to \$42.36 on the back of a 17.5% decline in occupancy, luxury hotel closures, continued weak business travel and general pricing pressures.
- Approximately 16% of luxury hotel properties were closed at the end of Q1 after peaking at 54% in April 2020. As these higher-priced hotels reopen, overall rate growth should accelerate. The closure rate of all hotel properties stood at just 4.6% at the end of Q1 2021.
- Drive-to leisure destinations continued to lead the recovery, but recent increases in air travel show early signs of improvement in longer-haul leisure travel and the potential for an uptick in business demand. Q1 air travel was down by 40% year-over-year after bottoming out at a 96% decline in April 2020. Additional improvement is expected during the leisure-heavy summer travel season.
- Among the chain scales, luxury and upper-upscale hotels had the biggest decreases in occupancy and ADR, while economy and midscale hotels had the least.
- The top 10 performing markets in Q1 all had declines in RevPAR of less than 35% from the last pre-pandemic Q1 level in 2019. Virginia Beach was the best performer, down by just 15.6%. Nine of the 10 markets were in the South or southern California.
- Five business- and tourist-dependent markets had year-over-year RevPAR declines of more than 75%: New York, Boston, San Francisco, San Jose and New Orleans.

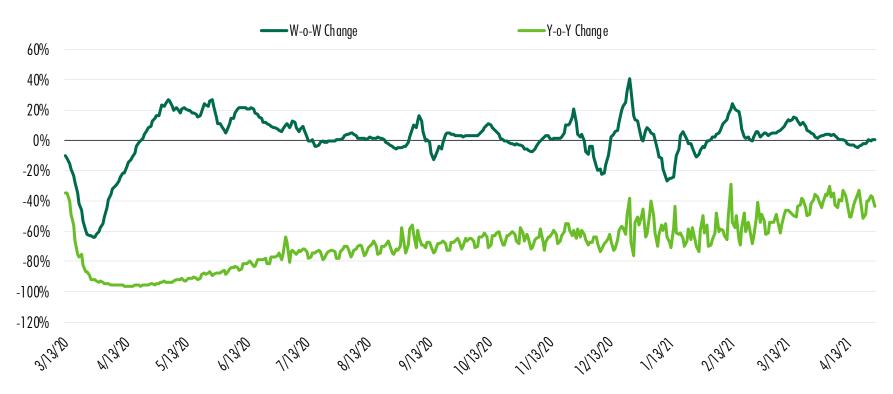
TOTAL EMPLOYMENT VS. LEISURE & HOSPITALITY EMPLOYMENT



Source: CBRE Hotels Research, BLS, Q1 2021. *Indexed to December 2019 Levels.

- Since shedding nearly half or 8 million of its total jobs in April 2020, the hotel industry has now regained more than 5 million jobs (600,000 in Q1 alone).
- At the end of Q1, hotel employment stood at approximately 82% of pre-pandemic levels.

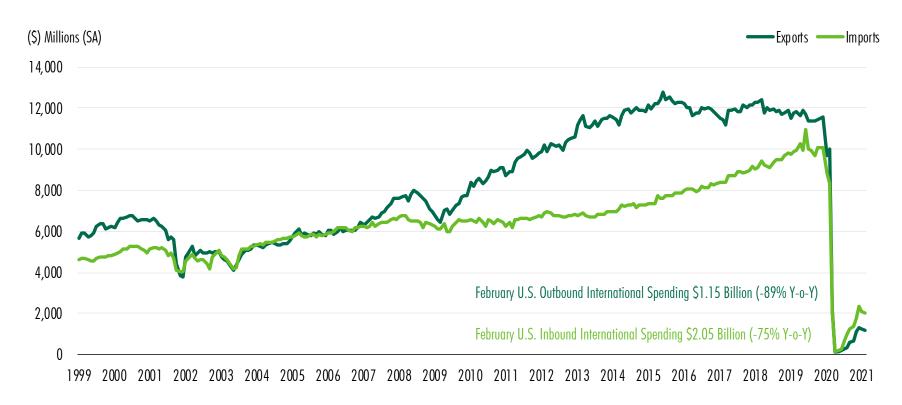
TSA CHECKPOINTS – CHANGE IN NUMBER OF TRAVELERS



Source: CBRE Hotels Research, TSA, January 2021.

- At its worst in April 2020, daily air travel fell more than 95% to less than 100,000 passengers daily, down from 2 million to 2.5 million, owing to government-mandated health and safety requirements.
- Daily air travel was back up to between 1 million and 1.5 million passengers at the end of Q1, down a much-less severe 40% from pre-pandemic levels.

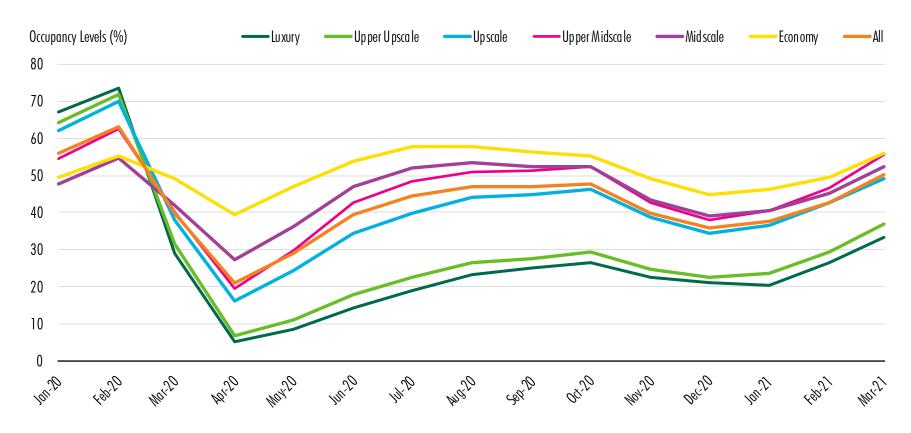
MONTHLY INBOUND & OUTBOUND U.S. INTERNATIONAL TRAVEL SPENDING



Source: CBRE Hotels Research, Bureau of Economic Analysis, National Travel and Tourism Office (NTTO), Q1 2021.

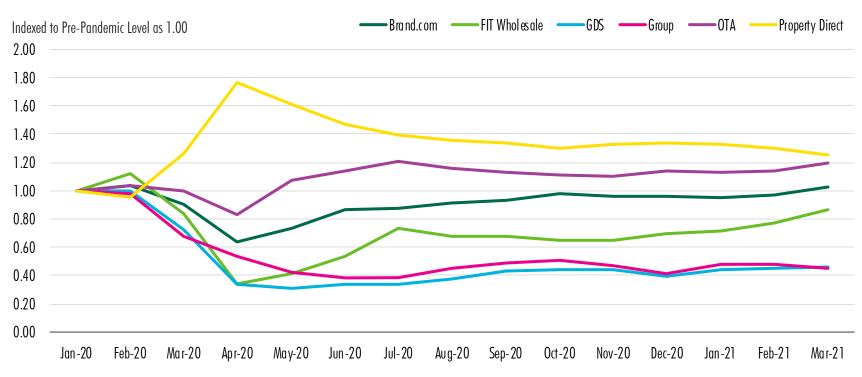
- On a trailing three-month basis as of the end of February 2021, foreign traveler expenditures (goods and services) in the U.S. declined 78% versus the same period in pandemic-free 2019.
- Gateway markets like Chicago, New York and San Francisco, as well as air-travel-dependent resort destinations like Hawaii, have been particularly hard hit by the decline in international travel.

MONTHLY OCCUPANCY LEVEL BY CHAIN SCALE



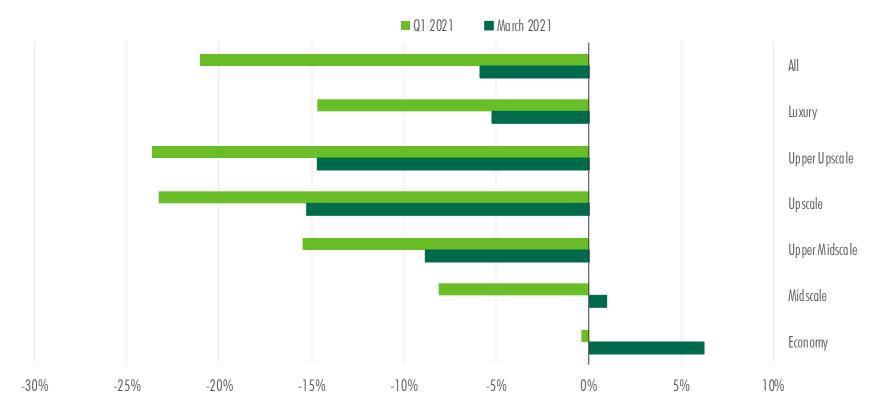
- Overall hotel occupancy declined by 17.5% year-over-year in Q1 and was 30.2% below 2019's all-time highs.
- None of the chain scales have recovered to pre-COVID levels. The economy segment performed the best in Q1, with occupancy just 4 percentage points below 2019 levels.

CHANGE IN PERCENTAGE OF ROOM NIGHTS BY CHANNEL SINCE PANDEMIC



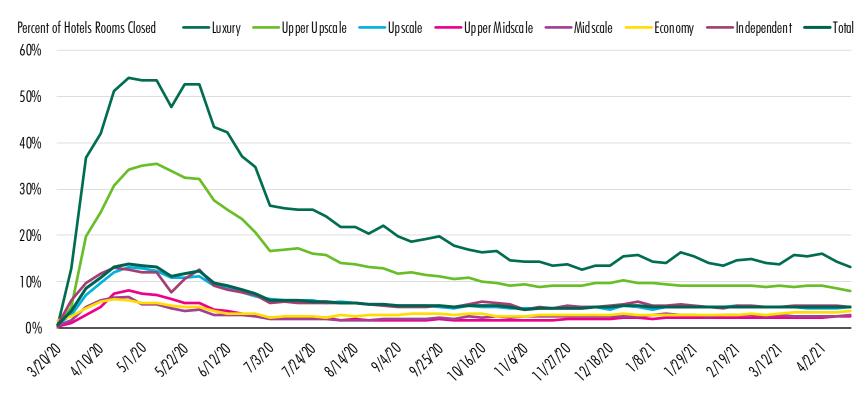
- Hotel room nights booked through online travel agencies (OTAs) accounted for 21% of total room nights in Q1 2021, up from 17.6% prior to the pandemic. Direct room nights accounted for 39.1%, up from 31.3%.
- Increases in room nights booked directly and through OTAs as a percentage of total occupancy were due to strong leisure demand and weakness in the corporate and group channels.
- The percentage of room nights attributable to group and corporate travel is just 45% of pre-pandemic levels.

ADR PERCENTAGE CHANGES FROM PREVIOUS YEAR BY CHAIN SCALE



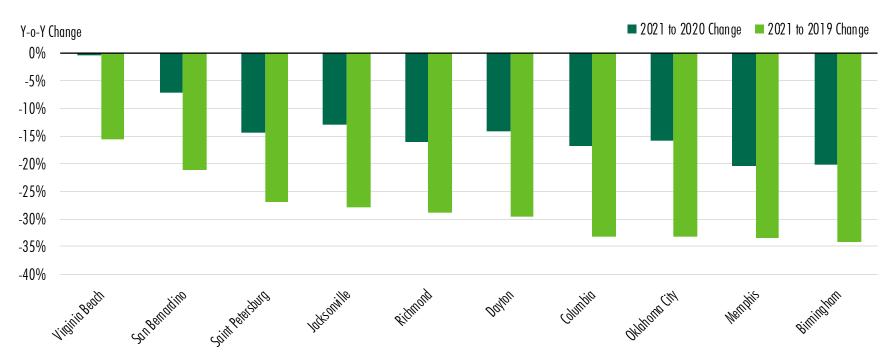
- The average daily room rate declined by 21% year-over-year due to pricing pressures across all chain scales and the lowest-priced properties accounting for a greater percentage of bookings.
- Drops in ADR ranged from less than 1% for economy hotels to nearly 25% for business travel-reliant upper-upscale hotels in Q1. The lowest-price-point channels had positive ADR growth in March, signaling the start of the recovery.

HOTEL ROOM CLOSURES BY CHAIN SCALE



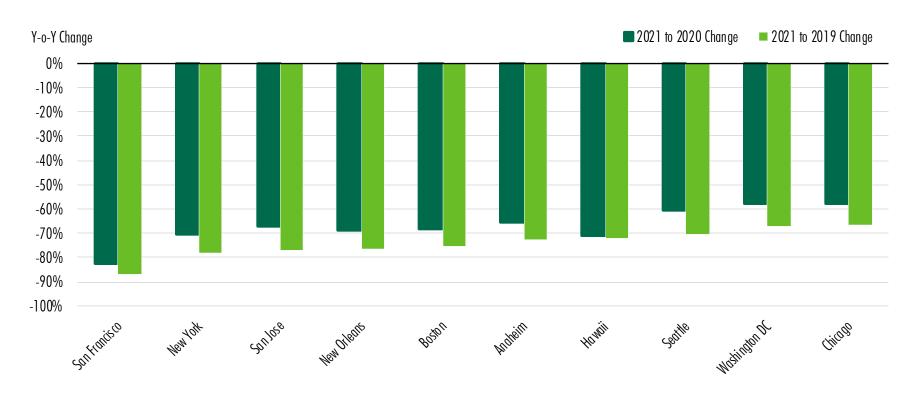
- Only 4.5% of U.S. hotels were closed at the end of Q1, ranging from 15.5% of luxury hotels to just 2% to 3% of lower-priced hotels.
- Most luxury hotels outside of urban cores are expected to reopen in Q2 due to strength in leisure travel.
- The reopening of high-end hotels will lead to an increase in overall ADR in Q2.

BEST PERFORMING Q1 2021 MARKETS VS. Q1 2020 & Q1 2019



- Virginia Beach was the top-performing market in Q1, with RevPAR unchanged year-over-year and down by only 15.6% from Q1 2019.
- Other southern markets in the top 10 were St. Petersburg, Jacksonville, Richmond, Columbia, SC, Oklahoma City, Memphis and Birmingham.

WORST PERFORMING Q1 2021 MARKETS VS. Q1 2020 & Q1 2019



- San Francisco was the worst-performing market in Q1, with RevPAR down by 82.6% from Q1 2020 and by 87.2% from Q1 2019.
- Other gateway markets in the bottom 10 included New York, Boston, Washington, D.C. and Chicago.



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